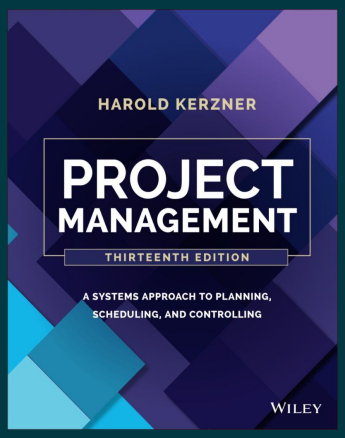
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About the Author

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Harold Kerzner, is Senior Executive Director for Project Management for the International Institute for Learning (IIL).

Table of Contents

Preface

Chapter 1: Overview

Chapter 2: Project Management Growth: Concepts and Definitions

Chapter 3: Organizational Structures

Chapter 4: Organizing and Staffing the Project Office and Team

Chapter 5: Management Functions

Chapter 6: Communications Management

Chapter 7: Conflicts

Chapter 8: Special Topics

Chapter 9: The Variables for Success

Chapter 10: Working with Executives

Chapter 11: Planning

Chapter 12: Network Scheduling Techniques

Chapter 13: Pricing and Estimating

Chapter 14: Cost Control

Chapter 15: Metrics

Chapter 16: Trade-off Analysis in a Project Environment

Chapter 17: Risk Management

Chapter 18: Learning Curves

Chapter 19: Contract Management

Chapter 20: Quality Management

Chapter 21: Modern Developments in Project Management

Appendices A-F

Index

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