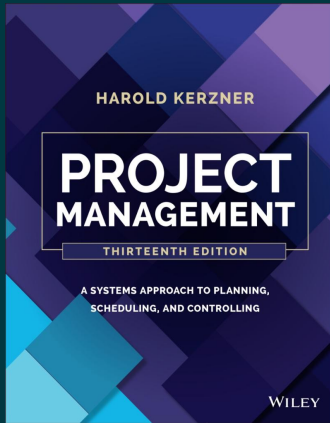




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About the Author

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Harold Kerzner, is Senior Executive Director for Project Management for the International Institute for Learning (IIL).

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