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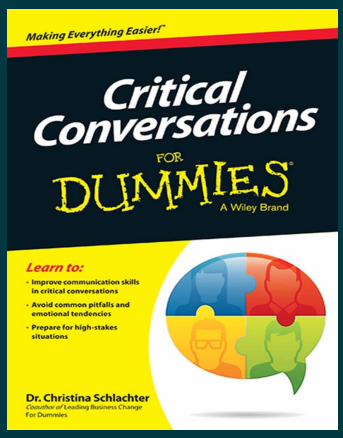

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About the Author

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Christina Tangora Schlachter is the co-author of Leading Business Change for Dummies and a Certified Professional Coach. For the past five years she has created and taught courses on communication skills

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